BM
GRAPHIC DESIGNER

BRET MUELLER
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WORK EXPERIENCE

AccessAgility, LLC
GRAPHIC DESIGNER | TYSONS CORNER, VA
JULY 2013 – PRESENT

- Graphic Standards and branding for AccessAgility
- UI and UX design for in-house Mac OS, Windows, iOS, and Android Apps (Invision and Adobe products)
  - Collaborated with developers and engineers to bring Apps to life, from wireframes to finished products
  - Expanded userbase year to year
  - Worked with sales team to curate updates/requests for clientele
- Worked with development team to ensure customer satisfaction
  - Technical support and training for customers, via calls and webinars
  - Direct communication with customers on feature changes and needs
  - Design and implemented customer feedback to their satisfaction
  - Continually updating Apps for all OS UI guideline standards/updates
- Had freedom to take complete control of various incremental steps of the design process
- Designed and developed AccessAgility.com and App landing sites
  - Updated AccessAgility.com to HubSpot CRM in 2017
  - Curated content to match potential customer needs
  - Year 2018 - visitor count was up 153% from 2017
  - Year 2019 so far - visitor count is up 157% from 2018
- Designed online interfaces, both for customers and in-house programs
  - Conception to wireframes (InVision) to development
  - Worked with in-house engineers to meet their UI/UX needs
  - Worked with developers to keep design within skill/systems scope
- Icons & graphics for website/blogs — including data visualization, technological explanations
- Proposal layouts and formatting

SOA Print
SCHOOL OF ART PRINT SHOP | FAIRFAX, VA
JANUARY 2013 - MAY 2013

- Helped customers set-up files to be print ready
- Calibrated machines for specific colors and paper types to meet customer specific needs
- Replaced inks and cleaned machines
- Created step-by-step guides and training for students on proper file submission

HIGHER EDUCATION

BFA Graphic Design, May 2013
GEORGE MASON UNIVERSITY | FAIRFAX, VA
DEAN'S LIST: FALL '10, SPRING '11. FALL '11, SPRING '12, SUMMER '12, FALL '12

WORKING KNOWLEDGE

Skill	Level	Skill	Level	Skill	Level
ILLUSTRATOR	●●●●●●	AFTER EFFECTS	●●○○○○	WORD	●●●●●●
INDESIGN	●●●●●●	INVISION	●●●●○○	EXCEL	●●●●●○
PHOTOSHOP	●●●●●●	HTML	●●●●●○	POWERPOINT	●●●●○○
DREAMWEAVER	●●●●●○	CSS	●●●●●○		
XD	●●○○○○	HUBSPOT	●●●●●○		